

SATISFACTION CHECKLIST

Dear Customer:

The final statement in any construction business is, of course, the quality of workmanship. In an effort to provide the best possible service to you and the future customers, we would appreciate your comments regarding our installation and crew.

If there is anything that you are not happy with, PLEASE tell the foreman of the crew and we will fix it on the spot. We value your opinion and appreciate your business.

THANK YOU FROM ALL OF US AT MICHON.

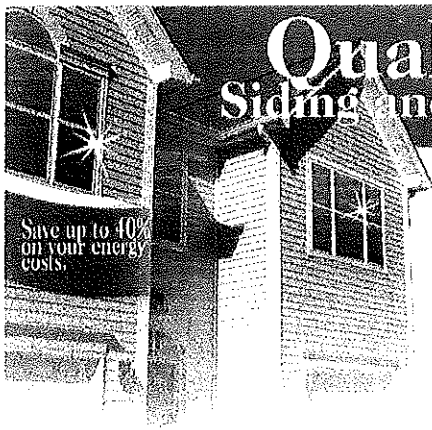
Upon completion:

- | YES | NO | |
|-------------------------------------|--------------------------|---|
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 1. Was the job installed as contracted? |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 2. Were installers prompt and courteous? |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 3. Did they clean up after the installation? |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 4. Did our installers make every effort possible to satisfy you? |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 5. May we give your phone number to future customers that may have questions regarding our company? |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 6. Would you recommend Michon Siding & Windows, Inc. to your relatives, friends and neighbors? |

Please list any other comments or suggestions:

9/2/05
Date

Frank A. Risby
Customer's Signature



Quality Windows Siding and Roofing



MICHON
SIDING • WINDOWS • ROOFING

4130 Scott St. Schiller Park, IL 60176 • Ph: (847) 233-9411 Fax: (847) 233-0372
www.michonexteriors.com

SATISFACTION CHECKLIST

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| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 5. May we give your phone number to future customers that may have questions regarding our company? |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors? |

Please list any other comments or suggestions:

Very good job

Date

Richard Robertson
Customer's Signature



MICHON

SIDING & WINDOWS, INC.

4130 Scott Street
Schiller Park, IL 60176

(847) 233-9411
Fax (847) 233-0372

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THANK YOU FROM ALL OF US AT MICHON.

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| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 6. Would you recommend Michon Siding & Windows, Inc. to your relatives, friends and neighbors? |

Please list any other comments or suggestions:

Wonderful job with very professional employees

12-2-04
Date

Kevin McDonnell
Customer's Signature



MICHON

SIDING & WINDOWS, INC.

4130 Scott Street
Schiller Park, IL 60176

(847) 233-9411
Fax (847) 233-0372

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THANK YOU FROM ALL OF US AT MICHON.

Upon completion:

- | YES | NO | |
|-----|-----|---|
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| X | ___ | 4. Did our installers make every effort possible to satisfy you? |
| X | ___ | 5. May we give your phone number to future customers that may have questions regarding our company? |
| X | ___ | 6. Would you recommend Michon Siding & Windows, Inc. to your relatives, friends and neighbors? |

Please list any other comments or suggestions:

Some mud on carpets from
Rainy day. Other than that all
work itself's quality is great.

11/18/04
Date

[Signature]
Customer's Signature



MICHON

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| <u>✓</u> | ___ | 4. Did our installers make every effort possible to satisfy you? |
| <u>✓</u> | ___ | 5. May we give your phone number to future customers that may have questions regarding our company? |
| <u>✓</u> | ___ | 6. Would you recommend Michon Siding & Windows, Inc. to your relatives, friends and neighbors? |

Please list any other comments or suggestions:

THANK YOU, GOOD JOB.

11/12/04
Date

Wan Jayaban
Customer's Signature



MICHON

SIDING & WINDOWS, INC.

4130 Scott Street
Schiller Park, IL 60176

(847) 233-9411
Fax (847) 233-0372

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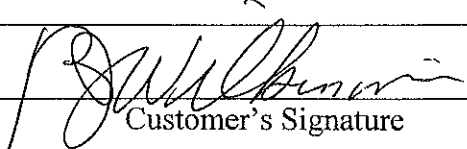
THANK YOU FROM ALL OF US AT MICHON.

Upon completion:

- | YES | NO | |
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| X | — | 3. Did they clean up after the installation? |
| X | — | 4. Did our installers make every effort possible to satisfy you? |
| X | — | 5. May we give your phone number to future customers that may have questions regarding our company? |
| X | — | 6. Would you recommend Michon Siding & Windows, Inc. to your relatives, friends and neighbors? |

Please list any other comments or suggestions:

11/10/04
Date


Customer's Signature

SATISFACTION CHECKLIST

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Please list any other comments or suggestions:

This company worked very well, they did a nice and quick job. We were pleased with their service and way of work!

11-8-04
Date

Anna Anderson
Customer's Signature



SATISFACTION CHECKLIST

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| / | — | 6. Would you recommend Michon Siding & Windows, Inc. to your relatives, friends and neighbors? |

Please list any other comments or suggestions:

very good job. House is tighter now with new tyrah & insulation

10/18/04
Date

Patricia J. Hornell
Customer's Signature



MICHON

SIDING & WINDOWS, INC.

4130 Scott Street
Schiller Park, IL 60176

(847) 233-9411
Fax (847) 233-0372

SATISFACTION CHECKLIST

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Please list any other comments or suggestions:

Not many contractors do all that they promise in the sales meeting. Michon does it all and more and all is done efficiently and correctly.

10-5-04
Date

W. Metcalf
Customer's Signature

SATISFACTION CHECKLIST

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| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 6. Would you recommend Michon Siding & Windows, Inc. to your relatives, friends and neighbors? |

Please list any other comments or suggestions:

House looks so much better!

Thank you

9/16/04

Date

Karen Stern

Customer's Signature

SATISFACTION CHECKLIST

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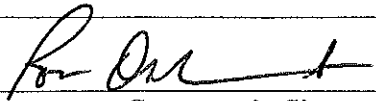
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Please list any other comments or suggestions:

MR. Michon is very professional AND COURTEOUS. THIS JOB WAS WELL DONE.

7-13-04
Date


Customer's Signature

SATISFACTION CHECKLIST

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| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 6. Would you recommend Michon Siding & Windows, Inc. to your relatives, friends and neighbors? |

Please list any other comments or suggestions:

*Would suggest using Michon to others.
We would definitely use them again.*

6/17/04
Date

Robert E. Puts
Customer's Signature

SATISFACTION CHECKLIST

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| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 6. Would you recommend Michon Siding & Windows, Inc. to your relatives, friends and neighbors? |

Please list any other comments or suggestions:

Very good job overall.

5/7/04
Date

Fred Mc Carthy
Customer's Signature

SATISFACTION CHECKLIST

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If there is anything that you are not happy with, PLEASE ^{call our office} ~~tell the foreman of the crew~~ and we will fix it on the spot. We value your opinion and appreciate your business.

THANK YOU FROM ALL OF US AT MICHON.

*Pls don't forget
WEATHER STRIP ON
GARAGE DOOR.*

Upon completion:

- | YES | NO | |
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| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 6. Would you recommend Michon Siding & Windows, Inc. to your relatives, friends and neighbors? |

Please list any other comments or suggestions:

GREAT Job! Thank You CHRIS

Date

Don Canulli
Customer's Signature

SATISFACTION CHECKLIST

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THANK YOU FROM ALL OF US AT MICHON.

Upon completion:

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| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 5. May we give your phone number to future customers that may have questions regarding our company? |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 6. Would you recommend Michon Siding & Windows, Inc. to your relatives, friends and neighbors? |

Please list any other comments or suggestions:

Worked fast & good.

Date _____

Customer's Signature _____



MICHON

SIDING & WINDOWS, INC.

4130 Scott Street
Schiller Park, IL 60176

(847) 233-9411
Fax (847) 233-0372

SATISFACTION CHECKLIST

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THANK YOU FROM ALL OF US AT MICHON.

Upon completion:

- | YES | NO | |
|-------------------------------------|--------------------------|---|
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 1. Was the job installed as contracted? |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 2. Were installers prompt and courteous? (VERY) |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 3. Did they clean up after the installation? |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 4. Did our installers make every effort possible to satisfy you? |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 5. May we give your phone number to future customers that may have questions regarding our company? |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 6. Would you recommend Michon Siding & Windows, Inc. to your relatives, friends and neighbors? |

Please list any other comments or suggestions:

VERY GOOD JOB. ALL THE MEN WERE VERY GOOD MECHANICS EVERY BODY KNOWS WHAT THEIR JOB IS.

April 29, 2004
Date

Customer's Signature


MICHON
SIDING & WINDOWS, INC.
 4125 Judd Ave • Schiller Park, IL 60176 • (847) 233-9411

COMPLETION FORM

Dear Customer:

The final statement in any construction business is, of course, the quality of workmanship. In an effort to serve you and the future customers as best as we can, we would appreciate your comments regarding our installation crew.

If you are not happy with something we have done, PLEASE tell the foreman of the crew and we will fix it on the spot. We value your opinion and appreciate your business.

THANK YOU FROM ALL OF US AT MICHON.


Upon completion:

- | YES | NO | |
|-----|----|--|
| ✓ | — | 1. Was the job installed as contracted? |
| ✓ | — | 2. Were installers prompt and courteous? |
| ✓ | — | 3. Did they clean up after the installation? |
| ✓ | — | 4. Did our installers make every effort possible to satisfy you? |
| ✓ | — | 5. Would you recommend Michon Siding & Windows Inc. to your relatives, friends, and neighbors? |

Please list any other comments or suggestions: _____

2-16-04

 Date



 Customer's Signature



HOMEOWNER SATISFACTION CERTIFICATE

BRON, OHIO 44309 • (330) 929-1811

DO NOT SIGN THIS CERTIFICATE UNTIL THE SERVICE WORK HAS BEEN SATISFACTORILY COMPLETED

TO ALSIDE:

FILE NUMBER: D22220

The "service work" has been inspected by me and I have found no faulty workmanship in either material or labor.

I hereby certify that all of the work contracted for has been completed in a satisfactory manner.

COMMENTS: *The house looks beautiful! What a difference! Thank you Croymark crew for your craftsmanship and professionalism.*

JOB LOCATION:

**Ronald and Denise Guastalli
459 W Oakwood Drive
Barrington, IL 60010**

Mr.
Ms.
Mrs.
Miss

Alexis M. Guastalli

03/27/03

Owner

Date

Mr.
Ms.
Mrs.
Miss

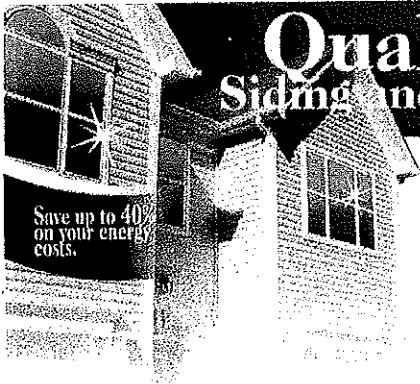
Owner

Date

Telephone No. ()



RECYCLED



Quality Windows Siding and Roofing



MICHON
SIDING • WINDOWS • ROOFING

4130 Scott St. Schiller Park, IL 60176 • Ph: (847) 233-9411 Fax: (847) 233-0372
www.michonexteriors.com

Dear Customer,

SATISFACTION CHECKLIST

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| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors? |

Please list any other comments or suggestions:

CASEY WENT OUT OF HIS WAY TO MAKE SURE EVERYTHING WENT WELL

5-8-2000
Date

Lawrence Casey
Customer's Signature

MICHON

Siding, Custom Aluminum Trim, Replacement Windows and Doors Specialists

4411 W. Wellington Ave * Chicago * IL * 60641

Customer Service: (800) 557-8285 * (312) 545-7710

COMPLETION FORM

Dear Customer:

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If you are not happy with something we have done, PLEASE tell the foreman of the crew and we will fix on the spot. We value your opinion and appreciate your business.

THANK YOU FROM ALL OF US AT MICHON.

Upon completion:

YES

NO

X

1. Was the job installed as contracted?

X

2. Were installers prompt and courteous?

X

3. Did they clean up after the installation?

X

4. Did our installers make every effort possible to satisfy you?

X

5. Would you recommend MICHON Home Improvement Specialists to your relatives, friends, neighbors?

Please list any other comments or suggestions: We are totally satisfied
with the work that was done & will recommend
them to everyone. It was a pleasure doing
business with them.

10-23-95
Date

Leonard J. Fogeman
Customer's Signature