

Quality Windows Siding and Roofing



MICHON
SIDING • WINDOWS • ROOFING

4130 Scott St. Schiller Park, IL 60176 • Ph: (847) 233-9411 Fax: (847) 233-0372
www.michonexteriors.com

SATISFACTION CHECKLIST

Dear Customer,

The final statement in any construction business is, of course, the quality of workmanship. In an effort to provide the best possible service to you and the future customers, we would appreciate your comments regarding our installation and crew.

If there is anything that you are not happy with, PLEASE tell the foreman of the crew and we will fix it on the spot. We value your opinion and appreciate your business.

THANK YOU FROM ALL OF US AT MICHON.

Upon completion:

YES NO

1. Was the job installed as contracted?

2. Were installers prompt and courteous?

3. Did they clean up after the installation?

4. Did our installers make every effort possible to satisfy you?

5. May we give your phone number to future customers that may have questions regarding our company?

6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors?

Please list any other comments or suggestions:

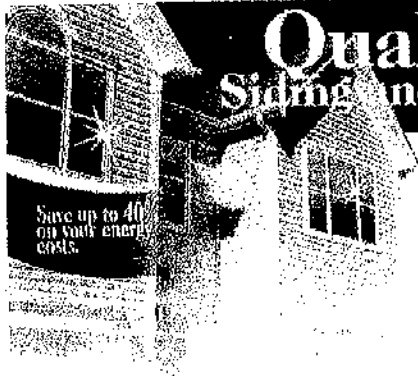
EXCELLENT CREW BEAUTIFUL WORK!

11/07/07

Date

[Handwritten Signature]

Customer's Signature



Quality Windows Siding and Roofing



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THANK YOU FROM ALL OF US AT MICHON.

Upon completion:

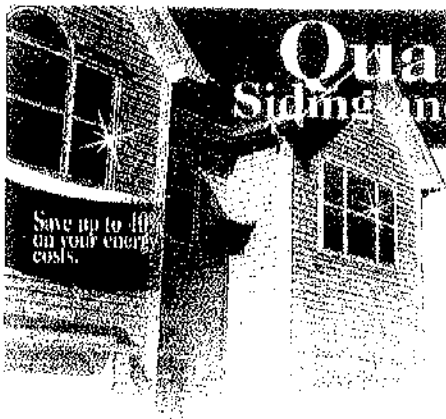
- | YES | NO | |
|-------------------------------------|--------------------------|---|
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 1. Was the job installed as contracted? |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 2. Were installers prompt and courteous? |
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| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 5. May we give your phone number to future customers that may have questions regarding our company? |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors? |

Please list any other comments or suggestions:

Great job - quality product &
workmanship!

10/21/07
Date

Tony Caruso
Customer's Signature



Quality Windows Siding and Roofing



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THANK YOU FROM ALL OF US AT MICHON.

Upon completion:

YES NO

<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>

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6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors?

Please list any other comments or suggestions:

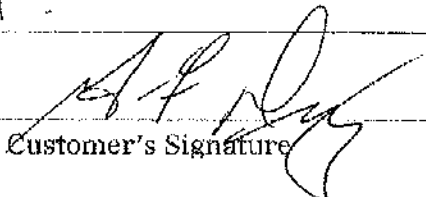
Very pleased with the work!

Workers were very conscientious,

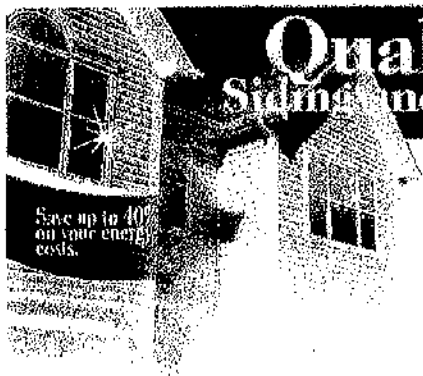
John was exceptional!

10-23-2007

Date



Customer's Signature



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MICHION
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4130 Scott St. Schiller Park, IL 60176 • Ph: (847) 233-9411 Fax: (847) 233-0372
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Dear Customer,

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If there is anything that you are not happy with, PLEASE tell the foreman of the crew and we will fix it on the spot. We value your opinion and appreciate your business.

THANK YOU FROM ALL OF US AT MICHION.

Upon completion:

YES NO

1. Was the job installed as contracted?

2. Were installers prompt and courteous?

3. Did they clean up after the installation?

4. Did our installers make every effort possible to satisfy you?

5. May we give your phone number to future customers that may have questions regarding our company? *Address okay*

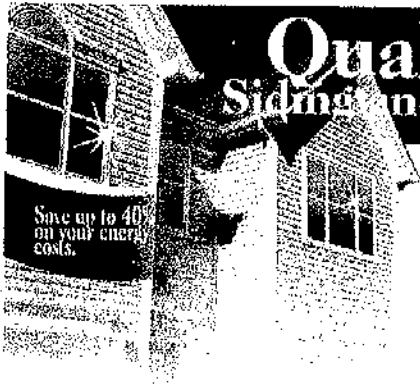
6. Would you recommend quality installation services by Michion Siding, Windows and Roofing to your relatives, friend and neighbors?

Please list any other comments or suggestions:

Installers were always prompt! Showed up everyday on time! Great work!

10/17/07
Date

CWJ
Customer's Signature



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Please list any other comments or suggestions:

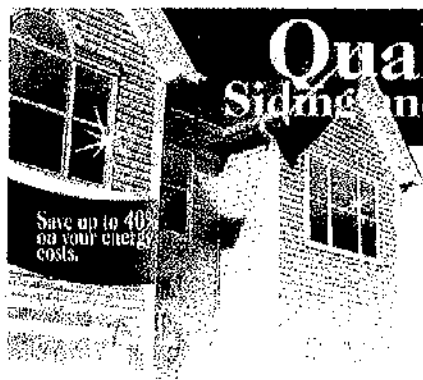
*Excellent work - my house looks amazing!
thank you for an awesome job !!*

Oct 15 2007

Date

Margaret Royston

Customer's Signature



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THANK YOU FROM ALL OF US AT MICHON.

Upon completion:

YES NO

1. Was the job installed as contracted?

2. Were installers prompt and courteous?

3. Did they clean up after the installation?

+

4. Did our installers make every effort possible to satisfy you?

5. May we give your phone number to future customers that may have questions regarding our company?

6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors?

Please list any other comments or suggestions:

great crew worked very hard
very helpful to customer
house looks great

8-22-07

Date

K.D. Alechenko

Customer's Signature



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Upon completion:

YES	NO
<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>

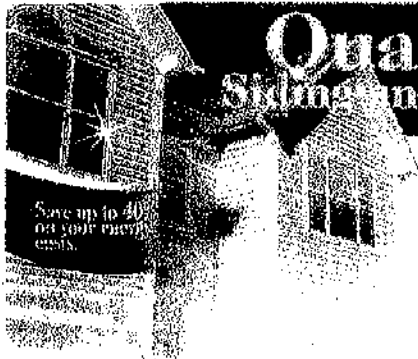
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4. Did our installers make every effort possible to satisfy you?
5. May we give your phone number to future customers that may have questions regarding our company?
6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors?

Please list any other comments or suggestions:

Excellent Job!

7-19-07
Date

[Signature]
Customer's Signature



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Upon completion:

YES NO

- 1. Was the job installed as contracted?
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- 5. May we give your phone number to future customers that may have questions regarding our company?
- 6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors?

We already have

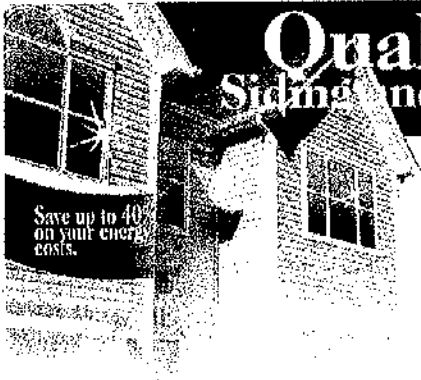
Please list any other comments or suggestions:

The installers were so nice and did superior work.

We are extremely happy with the job. Our home looks better than new.

June 12, 2007
Date

Francine J. Betty
Customer's Signature



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THANK YOU FROM ALL OF US AT MICHON.

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YES NO

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3. Did they clean up after the installation?

4. Did our installers make every effort possible to satisfy you?

5. May we give your phone number to future customers that may have questions regarding our company?

6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors?

Please list any other comments or suggestions:

excellent

Date

Customer's Signature



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| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors? |

Please list any other comments or suggestions:

Excellent work!

5/25/2007

Date

Margaret Repton

Customer's Signature

Quality Windows
Siding and Roofing



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THANK YOU FROM ALL OF US AT MICHON.

Upon completion:

- | YES | NO | |
|----------|-----|---|
| <u>X</u> | ___ | 1. Was the job installed as contracted? |
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| <u>X</u> | ___ | 3. Did they clean up after the installation? |
| <u>X</u> | ___ | 4. Did our installers make every effort possible to satisfy you? |
| <u>X</u> | ___ | 5. May we give your phone number to future customers that may have questions regarding our company? |
| <u>X</u> | ___ | 6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors? |

Please list any other comments or suggestions:

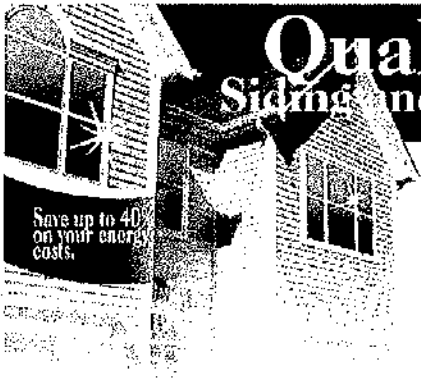
*No complaints, It looks
Better than expected
Thank you Again!*

Date

Customer's Signature

5-24-07

[Handwritten Signature]



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THANK YOU FROM ALL OF US AT MICHON.

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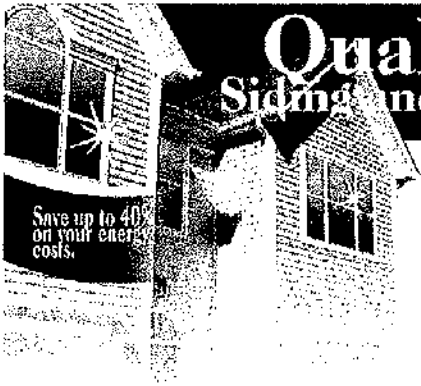
6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors?

Please list any other comments or suggestions:

Roofers & Siders did a wonderful job. The siders were very precise and made every effort to accommodate us.

5/18/07
Date

Donna Smith
Customer's Signature



Quality Windows Siding and Roofing



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THANK YOU FROM ALL OF US AT MICHON.

Upon completion:

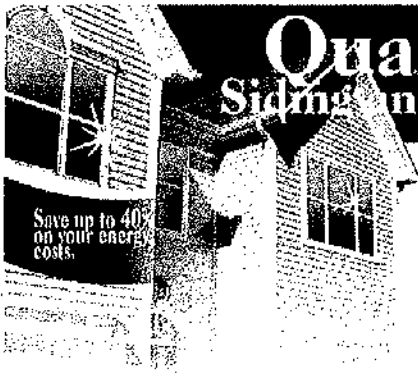
- | YES | NO | |
|----------|-------|---|
| <u>X</u> | _____ | 1. Was the job installed as contracted? |
| <u>X</u> | _____ | 2. Were installers prompt and courteous? |
| <u>X</u> | _____ | 3. Did they clean up after the installation? |
| <u>X</u> | _____ | 4. Did our installers make every effort possible to satisfy you? |
| <u>X</u> | _____ | 5. May we give your phone number to future customers that may have questions regarding our company? |
| <u>V</u> | _____ | 6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors? |

Please list any other comments or suggestions:

Your workers very efficient

5-3-07
Date

Lothie Teramas
Customer's Signature



Quality Windows Siding and Roofing



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THANK YOU FROM ALL OF US AT MICHON.

Upon completion:

YES NO

<input checked="" type="checkbox"/>	_____
<input checked="" type="checkbox"/>	_____
<input checked="" type="checkbox"/>	_____
<input checked="" type="checkbox"/>	_____
<input checked="" type="checkbox"/>	_____
<input checked="" type="checkbox"/>	_____

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Please list any other comments or suggestions:

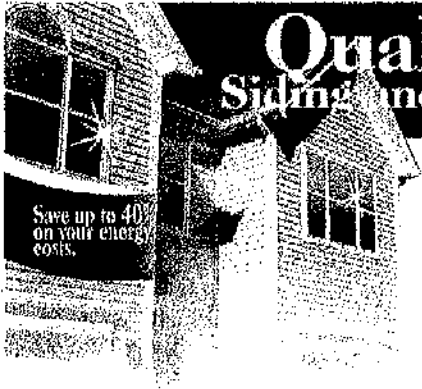
Good job, very professional and hard workers. I will recommend your company in the future.

4-30-07

Date

d.m. Xeng

Customer's Signature



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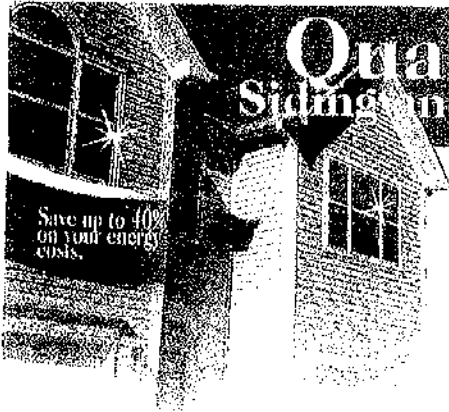
6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors?

Please list any other comments or suggestions:

I am very pleased with the siding job

4/24/07
Date

Norma Wehelt
Customer's Signature



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THANK YOU FROM ALL OF US AT MICHON.

Upon completion:

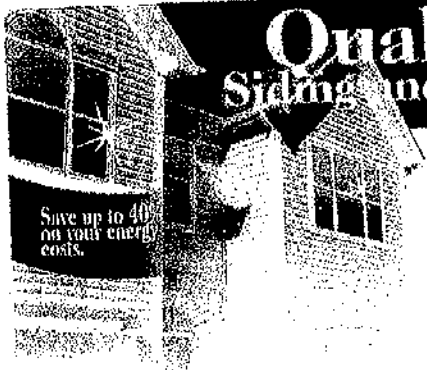
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| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors? |

Please list any other comments or suggestions:

Very hard workers - did great

4/24/2007
Date

David A. Frase
Customer's Signature



Quality Windows Siding and Roofing



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THANK YOU FROM ALL OF US AT MICHON.

Upon completion:

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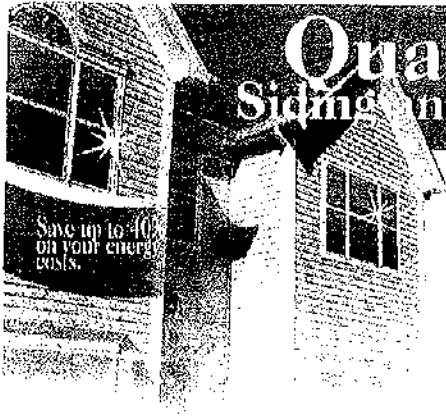
6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors?

Please list any other comments or suggestions:

The guy did a wonderful job. very happy with the job.

4-23-2009
Date

[Signature]
Customer's Signature



**Quality Windows
Siding and Roofing**



MICHON
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Dear Customer,

SATISFACTION CHECKLIST

The final statement in any construction business is, of course, the quality of workmanship. In an effort to provide the best possible service to you and the future customers, we would appreciate your comments regarding our installation and crew.

If there is anything that you are not happy with, PLEASE tell the foreman of the crew and we will fix it on the spot. We value your opinion and appreciate your business.

THANK YOU FROM ALL OF US AT MICHON.

Upon completion:

- | YES | NO | |
|-------------------------------------|--------------------------|---|
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 1. Was the job installed as contracted? |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 2. Were installers prompt and courteous? |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 3. Did they clean up after the installation? |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 4. Did our installers make every effort possible to satisfy you? |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 5. May we give your phone number to future customers that may have questions regarding our company? |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors? |

Please list any other comments or suggestions:

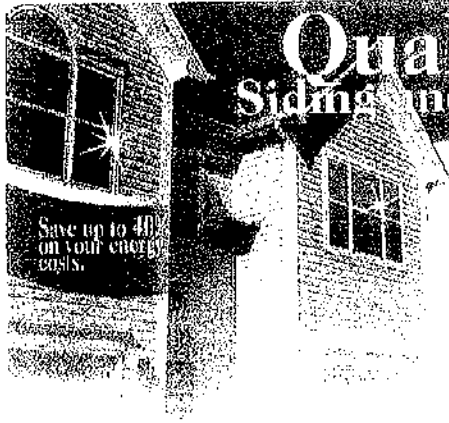
No complaints, workers were very efficient and did a very thorough job.

3-31-07

Date

P. Cialby

Customer's Signature



Quality Windows Siding and Roofing



MICHON
SIDING • WINDOWS • ROOFING

4130 Scott St. Schiller Park, IL 60176 • Ph: (847) 233-9411 Fax: (847) 233-0372
www.michonexteriors.com

SATISFACTION CHECKLIST

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Upon completion:

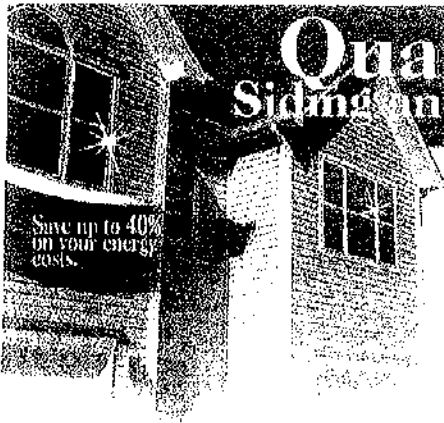
- | YES | NO | |
|-------------------------------------|--------------------------|---|
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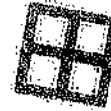
Did a great job. No complaints

3-29-07
Date

Paul J. Jones
Customer's Signature



Quality Windows Siding and Roofing



MICHON
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THANK YOU FROM ALL OF US AT MICHON.

Upon completion:

YES NO

X _____

1. Was the job installed as contracted?

X _____

2. Were installers prompt and courteous?

X _____

3. Did they clean up after the installation?

X _____

4. Did our installers make every effort possible to satisfy you?

X _____

5. May we give your phone number to future customers that may have questions regarding our company?

X _____

6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors?

Please list any other comments or suggestions:

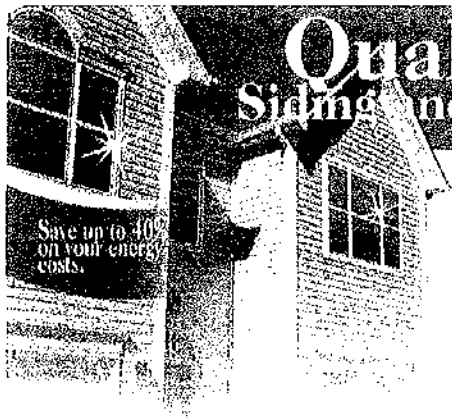
Beautiful Job!

3-29-07

Date

Laurie Frankowski
Customer's Signature

Quality Windows Siding and Roofing



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Upon completion:

YES NO

<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>

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Please list any other comments or suggestions:

**ALSO EXCELLENT JOB REPLACING
INSID CEILING WOOD**

3/24/07
Date

Alan J. Udowski
Customer's Signature