



# Quality Windows Siding and Roofing



**MICHON**  
SIDING • WINDOWS • ROOFING

4130 Scott St. Schiller Park, IL 60176 • Ph: (847) 233-9411 Fax: (847) 233-0372  
www.michonexteriors.com

## SATISFACTION CHECKLIST

Dear Customer,

The final statement in any construction business is, of course, the quality of workmanship. In an effort to provide the best possible service to you and the future customers, we would appreciate your comments regarding our installation and crew. If there is anything that you are not happy with, PLEASE tell the foreman of the crew and we will fix it on the spot. We value your opinion and appreciate your business.  
**THANK YOU FROM ALL OF US AT MICHON.**

Upon completion:

YES	NO
<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>

1. Was the job installed as contracted?
2. Were installers prompt and courteous?
3. Did they clean up after the installation?
4. Did our installers make every effort possible to satisfy you?
5. May we give your phone number to future customers that may have questions regarding our company?
6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors?

Please list any other comments or suggestions:

*Michon was very efficient and did a great job. Would recommend them to anyone.*

*October 14, 2008*

Date

*Winifred M. Spiess*

Customer's Signature



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Please list any other comments or suggestions:

PROFESSIONAL CREW - VERY COURTEOUS  
VERY SATISFIED WITH WORK.  
WOULD RECOMMEND COMPANY.

11-5-08

Date

*Linda Mullis*

Customer's Signature



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Please list any other comments or suggestions:

WE WERE EXTREMELY PLEASED WITH THE SERVICE MICHON SIDING PROVIDED. OUR HOUSE LOOKS AWESOME! THE WORKERS WERE POLITE, COURTEOUS & HARD WORKING! THE JOB WAS ACCOMPLISHED IN A TIMELY MANNER & THE END PRODUCT WAS SPECTACULAR! WE WOULD RECOMMEND MICHON

Date Staying to anyone!

Nona Pfrom  
Customer's Signature

Thanks Again for a job well done!





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Please list any other comments or suggestions:

EXCELLENT WORKMANSHIP, VERY COURTEOUS  
AND ADDRESSED OUR CONCERNS & QUESTIONS.

We will need a new roof soon, we  
will be using you again

9/09/08

Date

Harriet M. Bulifant

Customer's Signature



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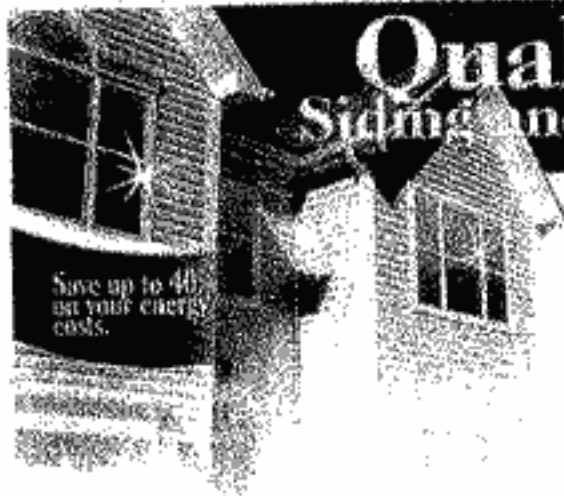
Please list any other comments or suggestions:

Very polite crew!  
Nice Bogs.

8-28-08  
Date

Marian L. Finnesen  
Customer's Signature





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Please list any other comments or suggestions:

BEAUTIFUL JOB - VERY SATISFIED!

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

8/28/2008  
Date

Robert C. Kish  
Customer's Signature



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Please list any other comments or suggestions:

*The crew was very efficient.  
Nice job!*

*8/15/08*  
Date

*Frank [Signature]*  
Customer's Signature



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6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors?

Please list any other comments or suggestions:

*Excellent service!*

8/11/08  
Date

*[Signature]*  
Customer's Signature





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**THANK YOU FROM ALL OF US AT MICHON.**

Upon completion:

YES NO

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3. Did they clean up after the installation?
4. Did our installers make every effort possible to satisfy you?
5. May we give your phone number to future customers that may have questions regarding our company?
6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors?

Please list any other comments or suggestions:

*Another great job Casey!*

*7/29/08*  
Date

*Jim Wojcik*  
Customer's Signature



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| <input checked="" type="checkbox"/> | <input type="checkbox"/> | 6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors? |

Please list any other comments or suggestions:

*Installers were courteous + polite. The work was done with good craftsmanship. The job looks extremely nice.*

*July 18, 2008*  
Date

*Keith B. Fice*  
Customer's Signature



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THANK YOU FROM ALL OF US AT MICHON.

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- | YES      | NO  |   |
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| <u>X</u> | ___ | 5. May we give your phone number to future customers that may have questions regarding our company?                                 |
| <u>X</u> | ___ | 6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors? |

Please list any other comments or suggestions:

*(Would like some spray paint to match the two colors)  
Extremely satisfied with whole appearance of the home.  
Very accommodating when asked to make minor adjustments (my wife has very high standards!)*

6/23/08

Date

John Stedyszyn

Customer's Signature



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Please list any other comments or suggestions:

*Job Looks great. Very Nice Crew.*

Date

*7/9/08*

Customer's Signature



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YES      NO

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Please list any other comments or suggestions:

I WAS COMPLETELY SATISFIED WITH ALL ASPECTS OF THIS JOB. EVERYONE INVOLVED, FROM MY INITIAL CONTACT WITH MIKE & CASEY TO ALL MEMBERS OF THE CREW WERE COMPLETELY PROFESSIONAL AND DID EVERYTHING WITH THE UTMOST QUALITY. I HAVE NO SUGGESTIONS FOR IMPROVEMENT, EVERYTHING IS PERFECT! THANKS TO ALL OF YOU!! *Mike & Sara Con*

Date

Customer's Signature

7-2-08





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Upon completion:

YES

NO

\_\_\_\_\_

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\_\_\_\_\_

3. Did they clean up after the installation?

\_\_\_\_\_

4. Did our installers make every effort possible to satisfy you?

\_\_\_\_\_

5. May we give your phone number to future customers that may have questions regarding our company?

\_\_\_\_\_

6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors?

Please list any other comments or suggestions:

VERY GOOD JOB!

WORKERS WERE ALL VERY COURTEOUS!

5-1-08

Date

Customer's Signature



Quality Windows  
Siding and Roofing



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Upon completion:

YES      NO

X      \_\_\_\_\_

1. Was the job installed as contracted?

X      \_\_\_\_\_

2. Were installers prompt and courteous?

X      \_\_\_\_\_

3. Did they clean up after the installation?

X      \_\_\_\_\_

4. Did our installers make every effort possible to satisfy you?

X      \_\_\_\_\_

5. May we give your phone number to future customers that may have questions regarding our company?

X      \_\_\_\_\_

6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors?

Please list any other comments or suggestions:

CREW WAS EXCELLENT - GREAT WORKMANSHIP, COURTEOUS, FRIENDLY

THE HOUSE LOOKS GREAT & WE'RE VERY PLEASED.

Date

4/11/08

Customer's Signature

Rh



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Upon completion:

YES    NO  
      
      
      
      
      
   

1. Was the job installed as contracted?
2. Were installers prompt and courteous? - very much so.
3. Did they clean up after the installation? after every installation
4. Did our installers make every effort possible to satisfy you? - very much so
5. May we give your phone number to future customers that may have questions regarding our company?
6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors?

Please list any other comments or suggestions:

CONRAD + the others workers were very polite & courteous. The job is wonderful. We are so pleased. They did a great job & Conrad was always available for questions or concerns.

4/3/08

Date

Kathleen Finnen

Customer's Signature

I would recommend them to everybody.



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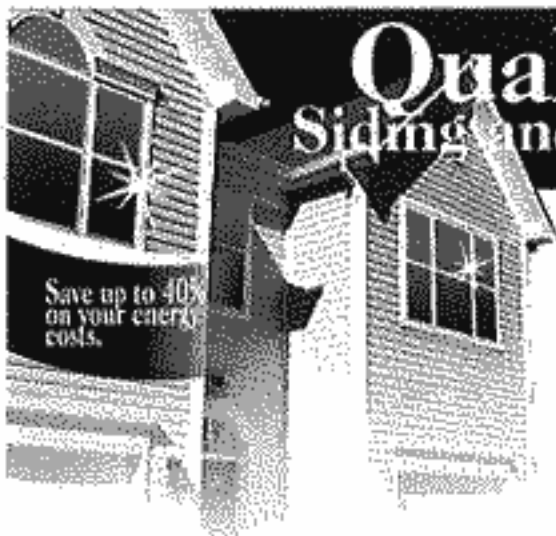
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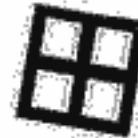
*My wife and I are very pleased with both the windows, fascia & shutters, as well as the quality of workmanship. Conrad and his crew did a quality job.*

*03/25/08*  
Date

*Robert J. Tiberi*  
Customer's Signature



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Dear Customer,

## SATISFACTION CHECKLIST

The final statement in any construction business is, of course, the quality of workmanship. In an effort to provide the best possible service to you and the future customers, we would appreciate your comments regarding our installation and crew.

If there is anything that you are not happy with, PLEASE tell the foreman of the crew and we will fix it on the spot. We value your opinion and appreciate your business.

**THANK YOU FROM ALL OF US AT MICHON.**

Upon completion:

YES      NO

1. Was the job installed as contracted?

2. Were installers prompt and courteous?

3. Did they clean up after the installation?

4. Did our installers make every effort possible to satisfy you?

5. May we give your phone number to future customers that may have questions regarding our company?

6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors?

Please list any other comments or suggestions:

*Sorry for our delay in responding - Spike and I were so impressed with the quality and timeliness of the work performed - the installers were awesome - they worked quickly - cleaned up - I've told everyone I know about you guys - Everything was awesome*  
*2/11/08*      *Keri Malone*

Date

Customer's Signature

*Here are a couple of Before & after pictures - the results are amazing. I look forward to talking with you about a new front door in the Spring.*



# Quality Windows Siding and Roofing



**MICHON**  
SIDING • WINDOWS • ROOFING

4130 Scott St. Schiller Park, IL 60176 • Ph: (847) 233-9411 Fax: (847) 233-0372  
www.michonexteriors.com

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- | YES                                 | NO                       |   |
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Please list any other comments or suggestions:

EVERYTHING LOOKS GREAT

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1/11/08  
Date

*Kenneth B...*  
Customer's Signature





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Please list any other comments or suggestions:

*Windows look great!  
Construction went as planned,  
too bad it was so cold!*

*1/14/08*  
Date

*Diane Spangler*  
Customer's Signature