



Quality Windows Siding and Roofing



MICHON
SIDING • WINDOWS • ROOFING

4130 Scott St. Schiller Park, IL 60176 • Ph: (847) 233-9411 Fax: (847) 233-0372
www.michonexteriors.com

SATISFACTION CHECKLIST

Dear Customer,

The final statement in any construction business is, of course, the quality of workmanship. In an effort to provide the best possible service to you and the future customers, we would appreciate your comments regarding our installation and crew.

If there is anything that you are not happy with, PLEASE tell the foreman of the crew and we will fix it on the spot. We value your opinion and appreciate your business.

THANK YOU FROM ALL OF US AT MICHON.

Upon completion:

YES NO

✓

1. Was the job installed as contracted?

✓

2. Were installers prompt and courteous?

✓

3. Did they clean up after the installation?

✓

4. Did our installers make every effort possible to satisfy you?

✓

5. May we give your phone number to future customers that may have questions regarding our company?

✓

6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors?

Please list any other comments or suggestions:

Very Pleased with Job!

Date
04/08/4

Customer's Signature

Cindy Dean

Town / Village work completed in
Schenectady



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4. Did our installers make every effort possible to satisfy you?

☒ ☐

5. May we give your phone number to future customers that may have questions regarding our company?

☒ ☐

6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors?

Please list any other comments or suggestions:

IT WAS A PLEASURE HAVING THIS CREW
BEAUTIFY OUR HOME.

Date

4/19/11

Customer's Signature

John P...

Town / Village work completed in

ARLINGTON HEIGHTS



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Upon completion:

YES NO

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| <input checked="" type="checkbox"/> | <input type="checkbox"/> |
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Please list any other comments or suggestions:

These were some of the most excellent friendly
& professional workers that I have dealt with. Made
sure every thing done to specifications & were clean & efficient.

Date

22 Apr 2011

Customer's Signature

Jeff

Lombard, Ill.

Town / Village work completed in



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THANK YOU FROM ALL OF US AT MICHON.

Upon completion:

YES NO

X _____

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X _____

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X _____

3. Did they clean up after the installation?

X _____

4. Did our installers make every effort possible to satisfy you?

X _____

5. May we give your phone number to future customers that may have questions regarding our company?

X _____

6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors?

Please list any other comments or suggestions:

NICE WORK!

Date

5-16-11

Customer's Signature

[Signature]

ALTON IL

Town / Village work completed in



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Please list any other comments or suggestions:

I felt very comfortable when Casey came out to the house. He is very knowledgeable and took his time explaining about siding. The work crew was courteous and professional. My wife and I are very happy with the work done.

Customer's Signature

Raul Bermudez / CHICAGO 6/2/2011

Town / Village work completed in



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5. May we give your phone number to future customers that may have questions regarding our company?
6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors?

Please list any other comments or suggestions:

The guys were very professional and did excellent work. I would extremely recommend your company to others.

Date

06/07/11

Washu Gel
Customer's Signature

Hanover Park, IL

Town / Village work completed in



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THANK YOU FROM ALL OF US AT MICHON.

Upon completion:

YES

NO

X

—

1. Was the job installed as contracted?

X

—

2. Were installers prompt and courteous?

X

—

3. Did they clean up after the installation?

X

—

4. Did our installers make every effort possible to satisfy you?

X

—

5. May we give your phone number to future customers that may have questions regarding our company?

X

—

6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors?

Please list any other comments or suggestions:

There aren't any words to describe how great this company is -- from the customer service to their hard labor. If you need a home improvement project, YOU NEED TO CALL THESE GUYS!!

Date

6/20/2011

Customer's Signature

RAZON - Itasca, IL

Town / Village work completed in

we are SO happy with the outcome!!



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THANK YOU FROM ALL OF US AT MICHON.

Upon completion:

YES NO

X —

1. Was the job installed as contracted?

X —

2. Were installers prompt and courteous?

X —

3. Did they clean up after the installation?

X —

4. Did our installers make every effort possible to satisfy you?

X —

5. May we give your phone number to future customers that may have questions regarding our company?

X —

6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors?

Please list any other comments or suggestions:

*We would highly recommend Michon!
Team was very clean, fast, punctual, + Professional
quick turnaround and every question was answered
immediately. Love the new Siding & feel great about
our choice in Michon.*

Date 30 Jun 11

Customer's Signature

Angela Michon Bartlett
Town / Village work completed in



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THANK YOU FROM ALL OF US AT MICHON.

Upon completion:

YES NO

☒ ☐

1. Was the job installed as contracted?

☒ ☐

2. Were installers prompt and courteous? *VERY!*

☒ ☐

3. Did they clean up after the installation?

☒ ☐

4. Did our installers make every effort possible to satisfy you? *!*

☒ ☐

5. May we give your phone number to future customers that may have questions regarding our company?

☒ ☐

6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors?

Please list any other comments or suggestions:

Casey is very knowledgeable. His crew is very polite, they are perfectionists. I wish I had more homes so Casey, Michon & crew could do them all. They are also very reasonable.

Date

Customer's Signature

Viv & Katherine Stanoff

Town / Village work completed in

Schaumburg



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THANK YOU FROM ALL OF US AT MICHON.

Upon completion:

YES NO

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4. Did our installers make every effort possible to satisfy you?
5. May we give your phone number to future customers that may have questions regarding our company?
6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors?

Please list any other comments or suggestions:

Casey, Joe, John, Rick
did a wonderful job.
We are very pleased.

Date

Customer's Signature

Michaela Plis + *ADJ.*

Town / Village work completed in

Schiller Park, Illinois



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THANK YOU FROM ALL OF US AT MICHON.

Upon completion:

YES NO



1. Was the job installed as contracted?



2. Were installers prompt and courteous?



3. Did they clean up after the installation?



4. Did our installers make every effort possible to satisfy you?



5. May we give your phone number to future customers that may have questions regarding our company?



6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors?

Please list any other comments or suggestions:

Satisfied, work well done, neat & completed.

Date

Customer's Signature

Sylla

Town / Village work completed in



Quality Windows Siding and Roofing



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Upon completion:

YES NO

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☒ ☐

3. Did they clean up after the installation?

☒ ☐

4. Did our installers make every effort possible to satisfy you?

☒ ☐

5. May we give your phone number to future customers that may have questions regarding our company?

☒ ☐

6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors?

Please list any other comments or suggestions:

Installers were efficient, courteous, and did great job. Would recommend to anyone.

Date
08/09/11

Customer's Signature

Monica - Chicago
Town / Village work completed in



Quality Windows Siding and Roofing



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THANK YOU FROM ALL OF US AT MICHON.

Upon completion:

YES NO

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| <input checked="" type="checkbox"/> | <input type="checkbox"/> |
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| <input checked="" type="checkbox"/> | <input type="checkbox"/> |

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3. Did they clean up after the installation?
4. Did our installers make every effort possible to satisfy you?
5. May we give your phone number to future customers that may have questions regarding our company? (847) 855-8719
6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors?

Please list any other comments or suggestions:

Casey and the crew did a great job on our windows, siding and roof. I will recommend Michon Siding to everyone.

8/30/11

Date

Mark J. Hodge
Customer's Signature

Gurnee, IL

Town / Village work completed in



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☒ ☐

4. Did our installers make every effort possible to satisfy you?

☒ ☐

5. May we give your phone number to future customers that may have questions regarding our company?

☒ ☐

6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors?

Please list any other comments or suggestions:

I Couldn't Be more HAPPY WITH YOUR MEN, COMPANY & SERVICES. I HAVE ALREADY STARTED TO RECOMMEND YOU.
THANK YOU

Date

11-18-11

Customer's Signature

[Signature]

11-18-11

Town / Village work completed in

Woodridge



Quality Windows Siding and Roofing



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THANK YOU FROM ALL OF US AT MICHON.

Upon completion:

YES NO

X

1. Was the job installed as contracted?

X

2. Were installers prompt and courteous?

X

3. Did they clean up after the installation?

X

4. Did our installers make every effort possible to satisfy you?

X

5. May we give your phone number to future customers that may have questions regarding our company?

X

6. Would you recommend quality installation services by Michon Siding, Windows and Roofing to your relatives, friend and neighbors?

Please list any other comments or suggestions:

A job well done, on time, on budget... and
looks Fabulous!

Date

12/3/11

Ruthie Anne Konowski
Customer's Signature

Lake County IL 12/3/11
Town / Village work completed in



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Upon completion:

| YES | NO |
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Please list any other comments or suggestions:

Keep up the good work!

12-6-2011

Date

Customer's Signature

Town / Village work completed in